



Republic of the Philippines  
**DEPARTMENT OF ENERGY**

**DEPARTMENT CIRCULAR NO. \_\_\_\_\_**

**AMENDING SECTION 5.6 OF THE DEPARTMENT CIRCULAR NO. DC2020-01-0001 ON RULES GOVERNING THE REVIEW AND EVALUATION OF DIRECT CONNECTION APPLICATIONS OF INDUSTRIAL, COMMERCIAL AND OTHER ELECTRICITY END-USERS**

**WHEREAS**, on 09 January 2020, the Department of Energy (DOE) issued the Department Circular (DC) No. DC2020-01-0001 prescribing the rules on the review and evaluation of direct connection applications of industrial, commercial, and other electricity end-users;

**WHEREAS**, Section 6 of the Republic Act No. 9845 otherwise known as the “Anti-Red Tape Act of 2007”, states that, all government agencies including departments, bureaus, offices, instrumentalities, or government-owned and/or controlled corporations, or local government or district units shall set up their respective service standards to be known as the Citizen's Charter in the form of information billboards which should be posted at the main entrance of offices or at the most conspicuous place, and in the form of published materials written either in English, Filipino, or in the local dialect, that detail:

- a) The procedure to obtain a particular service;
- b) The person/s responsible for each step;
- c) The maximum time to conclude the process;
- d) The document/s to be presented by the customer, if necessary;
- e) The amount of fees, if necessary; and
- f) The procedure for filing complaints.;

**WHEREAS**, the Republic Act No. 11032 otherwise known as the “Ease of Doing Business and Efficient Government Service Delivery Act of 2018”, states that, all offices and agencies which provide government services are mandated to regularly undertake cost compliance analysis, time and motion studies, undergo evaluation and improvement of their transaction systems and procedures and reengineer the same if deemed necessary to reduce bureaucratic red tape and processing time;

**WHEREAS**, the Republic Act No. 11234 otherwise known as the “Energy Virtual One-Stop Shop Act”, states that, an Energy Virtual One-Stop Shop shall be established under the supervision of the DOE and shall operate and maintain an effective information technology infrastructure system, which shall be updated regularly;

**WHEREAS**, it was identified by the DOE that there was an inconsistency on the timeline for the processing of direct connection applications provided under the DOE Citizen's Charter and DC2020-01-0001;

**NOW THEREFORE**, in consideration of the foregoing, the DOE hereby issues, adopts, and promulgates the following amendments to Section 5.6 of the DOE Department Circular No. DC2020-01-0001:

**Section 1.** Section 5.6 under Section 5, Application Process, shall be revised to read as follows:

**Section 5. Application Process.**

xxx xxx xxx

5.6 In all instances, the DOE shall approve or deny any application for direct connection based on the completeness of documents submitted by the Applicant and other information gathered thru site inspection within fifty (50) calendar days including the transmittal of the decision to the DOE Secretary for approval and signature.

**Section 2. Separability.** If for any reason, any section or provision of this Circular is declared invalid or unconstitutional, the other provisions not affected thereby shall remain valid and subsisting.

**Section 3. Repealing.** All issuances inconsistent with the provisions of this Circular are hereby repealed or amended accordingly.

**Section 4. Effectivity.** This Circular shall take effect after fifteen (15) days upon its publication in two (2) newspapers of general circulation.

Let copy of this Circular be furnished the University of the Philippines Law Center-Office of National Administrative Register (UPLC-ONAR).

Issued at Energy Center, Rizal Drive, Bonifacio Global City, Taguig City on \_\_\_\_\_ 2021.

**ALFONSO G. CUSI**  
Secretary