



04 February 2025

ERTLS Advisory No. 01, s. 2025

To all clients and stakeholders:

This is to inform you of the updates to the services provided by the Energy Research Testing and Laboratory Services (ERTLS)

Service	All ERTLS services
Affected Clients and Stakeholders	All clients
Nature of Change	<p>Energy Research and Testing Laboratory Services (ERTLS) will conduct its Implementation Workshop on 05 to 07 February 2025. To ensure that all inquiries and services will be addressed during this period of lean manpower, all clients are advised to transact service request through ERTLS Online Services Management System (ERTLS-OSMS) and other businesses through email.</p> <p>For submission of samples, urgent testing, calibration concerns and other inquires, you may call Ms. Mary Ann Legaspi and Mr. Francisco I. Flores through the contact numbers provided.</p> <p>In-person transaction shall resume on Monday, 10 February 2025.</p>
Effectivity Date	05 February 2025
Duration of Change	05 to 07 February 2025
Other information	<ul style="list-style-type: none"> • DOE Citizen's Charter – doe.gov.ph/sites/default/files/pdf/citizen_charter/DOE-2024-Citizens-Charter-2ndEdition-nov-20.pdf • DOE Citizen's Charter – Collection of Fees and Charges - https://www.doe.gov.ph/sites/default/files/pdf/issuances/fees-and-charges-cy2023%2002082023.pdf • ERTLS-OSMS – https://ertls-osms.doe.gov.ph/login/

If you have any questions and other inquiries, you may reach ERTLS through the following:

Trunk line – (+632) 84792900 loc. 283 and 382

Direct line – (+632) 8405592

email address– amdg@doe.gov.ph and latl@doe.gov.ph.

Thank you and we hope for your understanding.

Very truly yours,


AMELIA M. DE GUZMAN, CESO IV
 Director, ERTLS